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Plan Overview



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7.5K+ Global Funeral providers



2M Beneficiaries worldwide



400+ Repatriations per year



5K+ Funeral Services annually



24/7 Multilingual Call center





NASER GLOBAL

NASER is a recognized funeral industry expert, with over 32 years of experience, providing solutions worldwide through a solid and extensive international network.

NASER is "the company of choice" in Risk Transfer and funeral TPA for the insurance industry, travel assistance, associations and corporations.





These are some of the immediate decisions that have to be made when a loss occurs.

- Grief of loss and often extreme emotional distress
- Who to call first beyond immediate family for help? Grief counseling
- Legal authorities involved/Autopsy
- Death certificate
- Bodily remains retrieval
- Embalming and or Cremation
- Transportation of remains
- Casket
- Flowers or donations
- Obituary
- Funeral planning
- Open casket viewing or not... just to name a few





Now, what happens if the death occurs out of the United States? Are you or your family prepared to deal with these added emotional and financial burdens?

- International logistics of repatriation, air transportation and tracking
- Document process, language translation, apostilles & death registration
- Body retrieval from hospital, hospice, or morgue
- Thanatopraxy & embalming
- Air-tray for casket for international shipping according to regulations
- Reception of casket at destination airport
- Transfer of body to funeral home
- Personalized funeral concierge
- Funeral service
- Transport of casket to cemetery for burial or interment service



WHAT IS A FUNERAL CONCIERGE?

It is a comprehensive plan that helps reduce the emotional burden and control the cost of funeral services by offering emotional, logistical and financial support in the event of death.



NO Waiting Periods







18)

NO

Age limits



NO medical exam

International coverage



Our Funeral Concierge works to simplify the funeral process, offering the fastest and most efficient solution, to act on behalf of the family.



WHAT WE DO?

VALUE

Funeral Concierge program helps reduce emotional and financial stress.

OBJECTIVE

To help our clients and their families make more informed decisions, about all aspects involving a funeral service and convert their last wishes into reality, in accordance with their budget or resources.

BENEFITS

Personalized Service

We provide a step-by-step 24/7 guidance to the families throughout the funeral process.

Discounted prices

By accessing our service provider's network with discounted and special pricing just for our members.

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Global Network

We have the largest worldwide funeral network in the industry and constantly adding new providers every year.

Extended Protection

You can include up to a total of 10 family members under the Concierge Plan.

Nationwide & International Support

We provide state to state and country to country funeral transfer support, including all necessary legal documentation for transportation at discounted prices.



We help families to make more informed decisions, on all funeral related issues and then translate their wishes into action, according to the families' budget.

WE DO IT BETTER!



BENEFITS	SEQUOIA	Legacy [©]	Everest	FCGS [©]
24/7 Call Center	\checkmark	\checkmark	\checkmark	\checkmark
Multilingual Call Center	\checkmark	\checkmark	\checkmark	\checkmark
Personalized Service	\checkmark	\checkmark	\checkmark	\checkmark
Access to Discounts	\checkmark	\checkmark	\checkmark	×
24/7 LIVE Call Center	\checkmark	×	×	×
Emotional Support*	\checkmark	×	×	×
Family Protection (9 additional family members)	\checkmark	\checkmark	×	×
International Assistance	\checkmark	×	×	×
Repatriation Assistance	\checkmark	×	×	×
Domestic Shipping Assistance	\checkmark	×	×	×
International Funeral Network	\checkmark	×	×	×
NO Immigration Status	\checkmark	×	×	×
NO Age Limit	\checkmark	×	×	×

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FREQUENT QUESTIONS

What are the age requirements? There are no age limitations or waiting period. How many claims maximum per plan? There is no limitation, all plans cover all the beneficiaries. Does this cover foreigners? Do they have to be legal, have Visas or Green cards? There is no immigration status or Social Security number required. Can I include my children or parents who live in another state? Yes, you can also include family members in other countries. Can I use this with any funeral home? Yes, although in order to obtain the discounts NASER should propose and appoint the funeral home to perform the services. Plan members should NEVER CONTACT a funeral home directly. Can an undocumented person get buried here in the US, if that's what they choose? Yes, they just need to buy their own plot. Does it require a bank account, or can I use a credit card? It can be billed to a credit card or debit card. If one person dies, can another person be added on? No, the plan is only for the members already enrolled. When does the membership expire? Every plan expires at the 12th month unless is renewed. One event per family or as many events as the plan covers? It will cover all the members as they pass away. As long as the holder or a plan member keeps renewing, all surviving members maintain their benefits. Can I sign my parents up without them signing off on it? Yes, they are not required to sign anything, the "holder" enrolls the beneficiaries. What happens to the rest of the group of 10 if someone dies? Nothing, they remain protected as long as they keep paying and renewing their plan. Does it cover grandchildren or only if the grandparent is the legal custodian? Grandchildren and grandparents are eligible beneficiaries. Do you have to be married on these plans? It is not required to be married, domestic partners and same sex partners are eligible. What information or documents does the member receive?

Members receive a digital package after enrollment, containing a welcome letter, with a preprinted membership card.

SEQUOA Funeral Concierge

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